



BABU SUNDER SINGH COLLEGE OF PHARMACY

(Approved By PCI, New Delhi & Affiliated to AKTU & BTE, Lucknow)

NH - 24B, Raebarely Road, Sherpur Laval, Nigohan, Lucknow (U.P.) - 226302

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Date 26/11/2022

Grievance Redressal Committee

Any discontent or dissatisfaction that a student faces or even imagines, when not addressed properly is treated as a grievance. The grievance is an upward communication. It brings out important information about creeping problems that a student/staff may face, to the management in advance. A Grievance Redressal Committee has been constituted.

Composition of Grievance Redressal Committee

| S. No. | Name of the Member | Designation |
|--------|-------------------------|-----------------------|
| 1 | Dr. Alok Kumar Shukla | Chairman/ Convener |
| 2 | Dr. Dharna Singh | Chief Proctor |
| 3 | Mr. ShubhankitSoni | Member |
| 4 | Ms. VridhiKuldhrestha | Member |
| 5 | Ms. Sushmita Srivastava | Member |

The Grievance Redressal Committee will address the following complaints of aggrieved students/staff:

1. Irregularity in the admission process adopted by the Institute.
2. Refusing in accordance with the declared admission policy of the Institute.
3. Publishing any false or misleading information not based on facts in the prospectus.
4. Withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution.
5. Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution.
6. Breach of the policy for reservation in admission as may be applicable.
7. Complaints, of alleged discrimination of students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or Disabled categories.
8. Harassment and victimization of students/staff, including sexual harassment.

Copy to:-

1. Chairman
2. Vice Chairperson
3. All Notice Board,

Director

Babu Sunder Singh
College of Pharmacy
Nigohan, Raebarely Road, Lucknow-226302